

PATRON USER MANUAL

PUSAT PENYELIDIKAN

MAJLIS AGAMA ISLAM SELANGOR











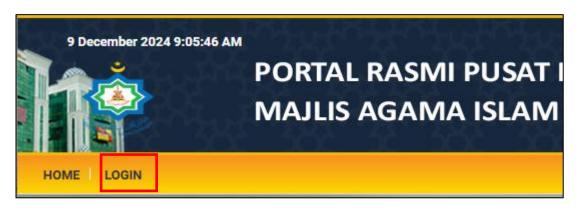
Open Any Browser: O



Open: https://ekms.mais.gov.my/

GUEST

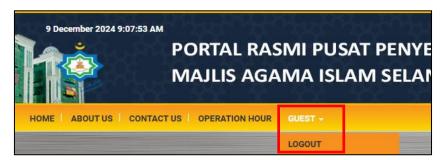
Guest can only access the information that has been made public only. Guest only can make a searching for catalogue. They cannot reserve the materials. If patron did not have a library account can use 'Guest' login



Step 1: Click 'Login'.



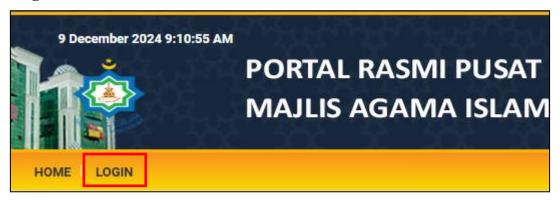
Step 2: Click 'Guest Login'.



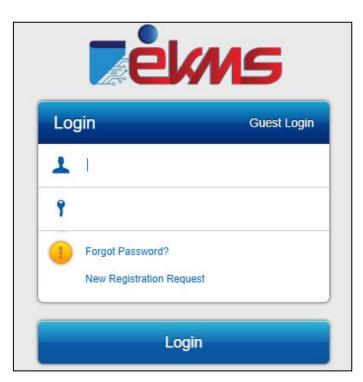


REGISTERED MEMBER

Click login



Step 1: Click 'Login'.



Step 2: Insert login ID and click login.

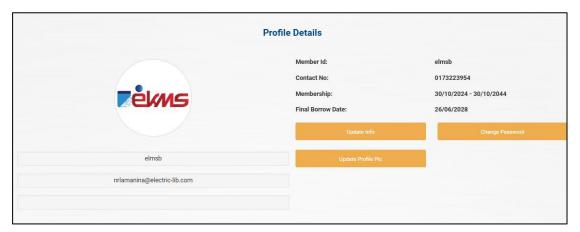
Username: MAIS Staff ID

Password: ********* (Please ask library staff for the password)





1. PROFILE DETAILS



i- To update patron info,



Step 1: Click 'Update Info' button.





Step 2: Enter new email or new address.

Step 3: Click 'Update' button.

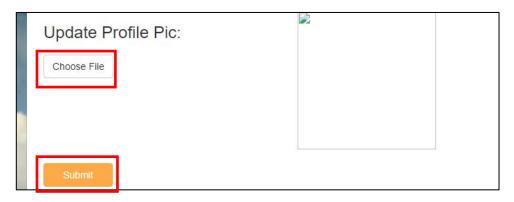
System will prompt alert message for successfully change or update the changes.



ii-To change the profile details,



Step 1: Click button 'Update profile pic'.



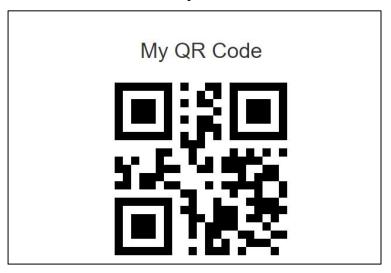
Step 2: Click 'Choose File' and select the photo.

Step 3: Click 'Submit' button.



2. MY QR CODE

QR Code can use for the circulation process at counter



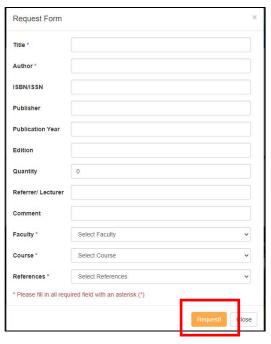
3. MY WISH LIST

In my wishlist, patron can request new books that they really need or can suggest the new or popular books to the library staff if it is still not in library collections.



Step 1: Click 'Make a Request' button.





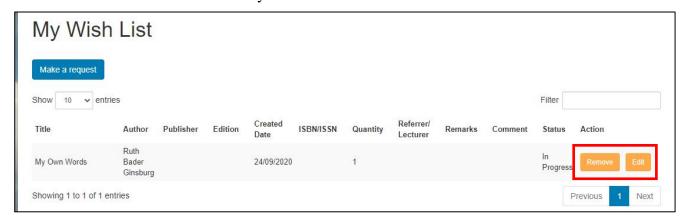
Step 2: Enter the details needed.

Step 3: Click 'Request!' button.



The message will prompt to indicate successfully added new wishlist.

The wishlist will be listed in 'My Wish List' table.



*User can remove or edit the wishlist if the librarian still not approves the wishlist. Once librarian has approved the wishlist, patron cannot do anything about it.



4. MY FAVOURITES

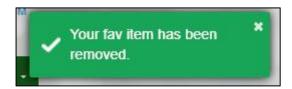
My favourite will list out all the items that has been like by patron. In this screen, patron can remove their favourite item.



Step 1: Click 'Remove' button.



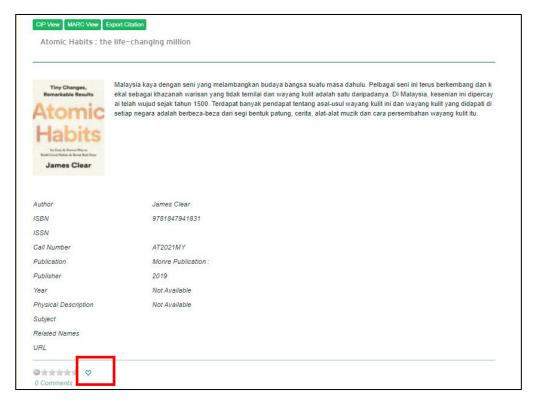
Step 2: Click 'Yes' button.



System will prompt 'Your fav item has been removed' to indicate successfully remove item from the list.

To add new favourite item, patron can go to book details;





Step 1: Click 'love' icon.

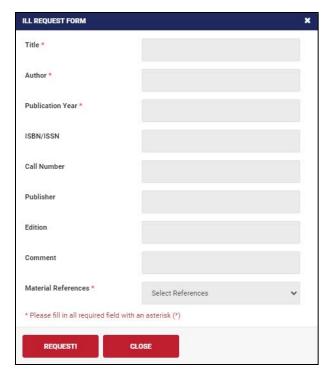
5. MY ILL (Inter Library Loan)

Interlibrary loan (ILL) is the cooperative arrangement among libraries that allows books and other materials from one library to be loaned out to a patron from another library.



Step 1: Click 'Make a Request' button

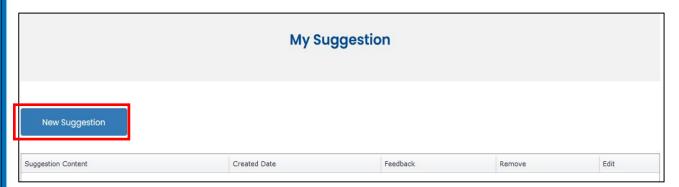




Step 2: Fill in a the details and click 'Request' button

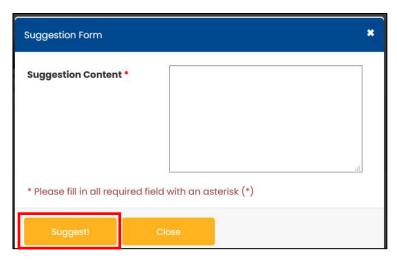
6. MY SUGGESTION

Patron able to send suggestion or feedback using this system.



Step 1: Click 'New Suggestion' button.





Step 2: Enter the suggestion or feedback.

Step 3: Click 'Suggest!' button to submit the suggestion.



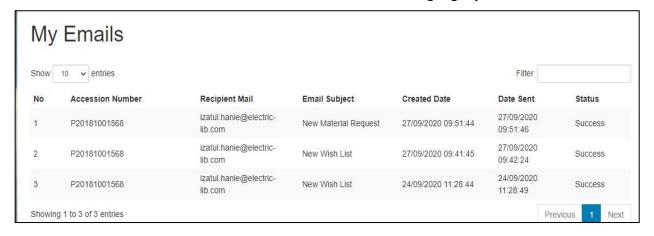
System will prompt alert for successfully added or sent the suggestion.

After patron send a suggestion, they can edit or delete the suggestion as long as the librarian still not give feedback or reply to the suggestion.



7. MY EMAILS

Patron can check what email has been received in their google/yahoo or other email.





8. MY LOANS/RENEW

In this My Loans list, it will list all the active loans. Patron can renew their loan on their own without going to the library only if the material did not reach the due date yet.



Step 1: Click 'Renew' button.

For overdue items, there will be no 'Renew' button. Patron needs to go to library to return and make a loan again.



9. MY ILL LOANS

In this My Loans list, it will list all the active loans for ILL items.





10. MY LOANS HISTORY

In this list, it will show the history of patron loan. It will show the all the date start with loan date, due date and return date.



11. MY RESERVATIONS

In my reservation, this will show the list where patron reserved the books that they want. After they make a reservation, they will get an email about the book details and the date they need to pick up the book at the library. Then, it will goes to this list. Patron can cancel their reservation if they did not want the book anymore within period of collection.



12. MY OVERDUES

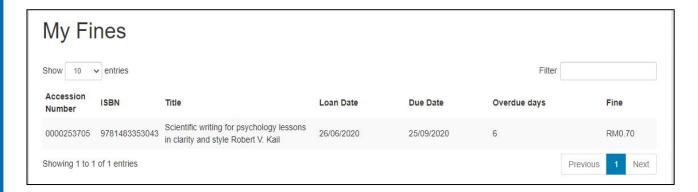
This list will show all the patron overdues because of late on returning the book.





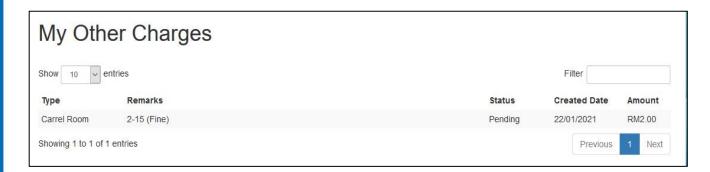
13. MY FINES

My fines will show patron fines that they have and need to paid.



14. MY OTHER CHARGES

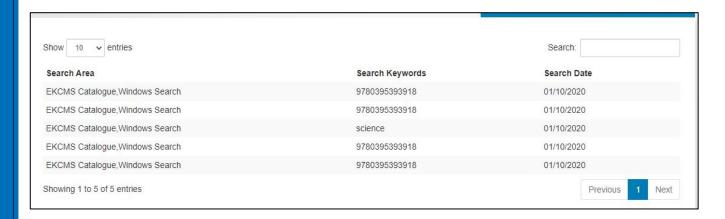
My other charges will show other fines that the patron may have. If patron has paid the fine, it will be removed from the list.





15. MY SEARCH HISTORY

My search history contain what patron have been searching on the search field at OPAC search.

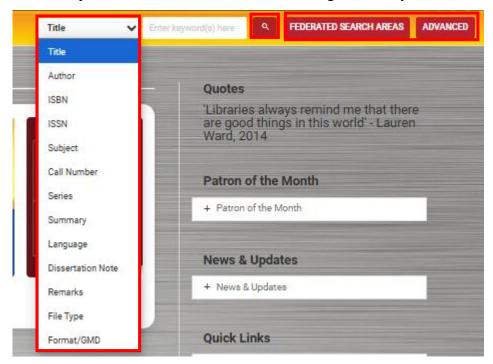




DISCOVERY SERVICES PORTAL

a- OPAC SEARCH

To search for printed collections that has been catalogue in the system.

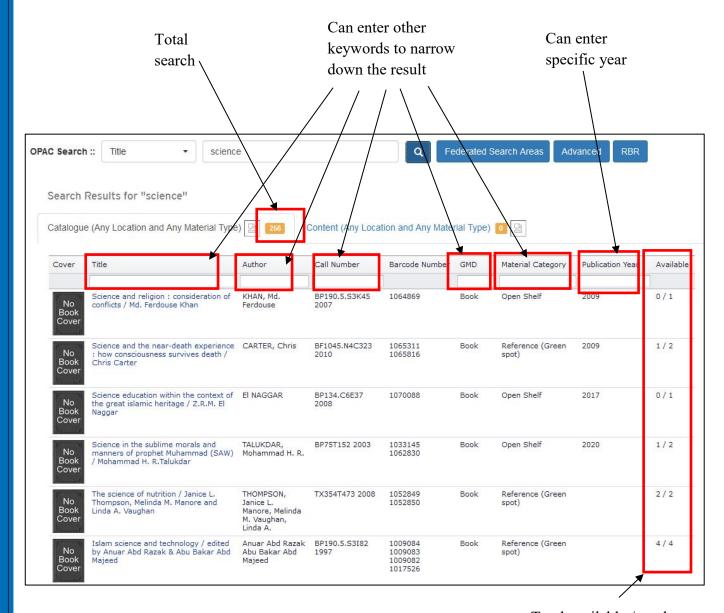


Step 1: Drop-down and select the search option.

- Step 2: Enter keyword.
- Step 3: Press enter or click 'Search' button.

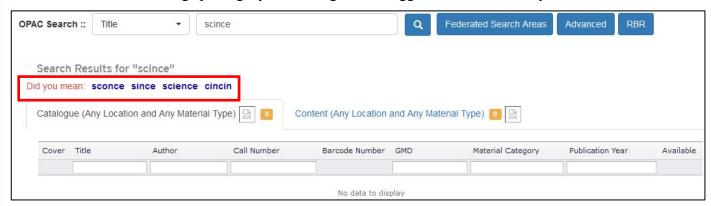


Catalogue – for printed book in the library



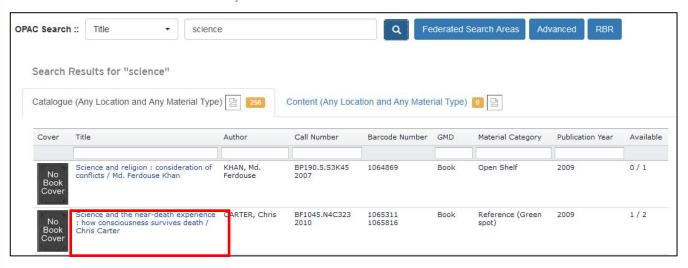
Total available / total items that allowed to be borrow

If user enter wrong spelling, system will give the suggestions based on keywords enter.



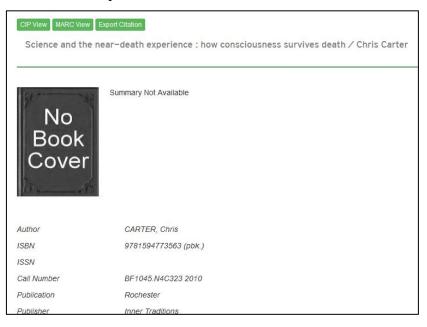


To view the book details;

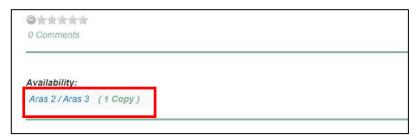


Step 4: Click at title of the chosen item.

Book details will be open in a new tab of browser.



To know the locations or availability of the items, can see at the bottom screen.



Step 5: Click at location.

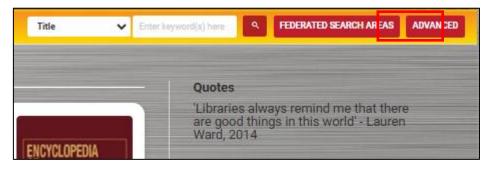


Screen will show the location, accession number, material category and status of the item.



b- ADVANCED SERACH

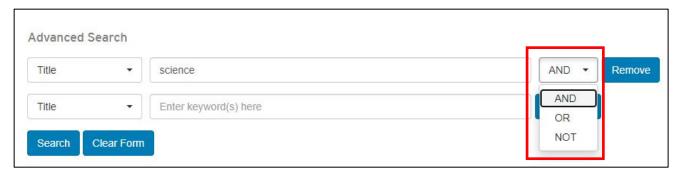
To search for more specific printed collections in the library using Boolean search.



Step 1: Click 'Advanced' button.

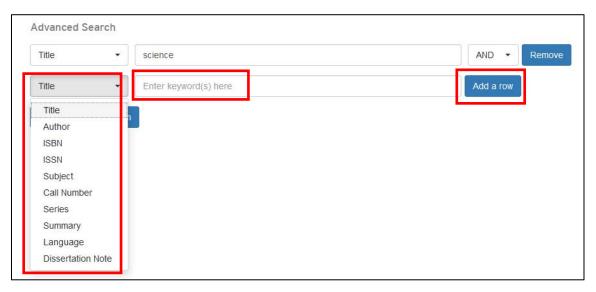


- Step 2: Drop-down and select the search option.
- Step 3: Enter keyword.
- Step 4: Click 'Add a row' button.



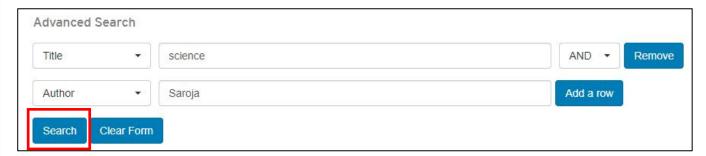


Step 5: Drop-down and select Boolean search.



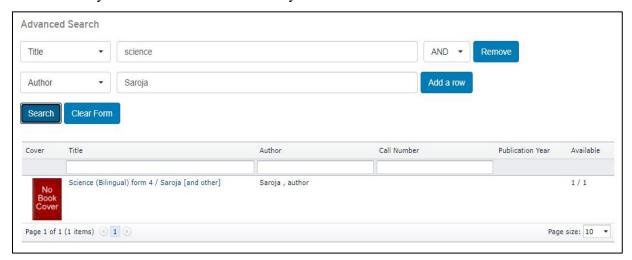
Step 6: Drop-down and select other search option.

Step 7: Enter keyword.



Step 8: Click 'Search' button.

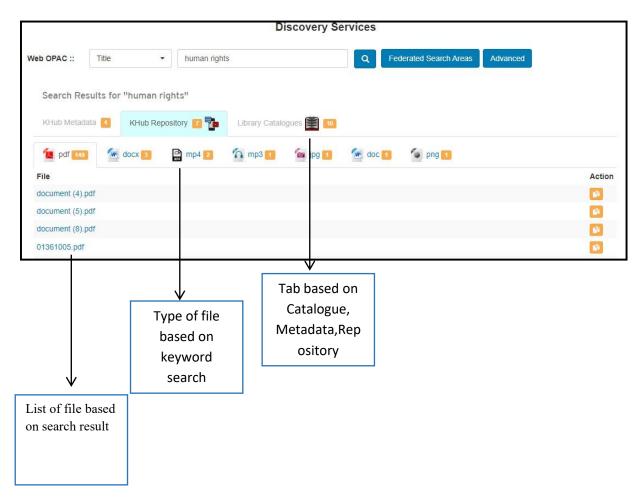
Result will only show item that have both keywords.





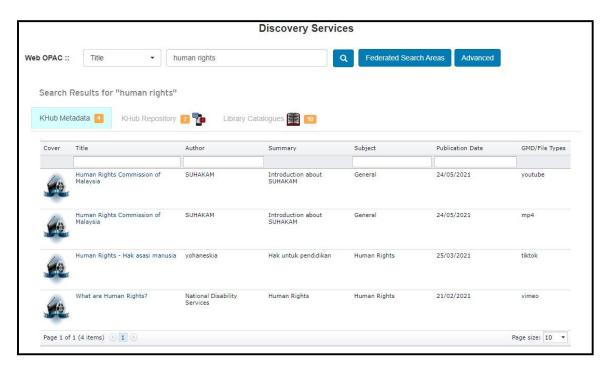
Repository – for digital content



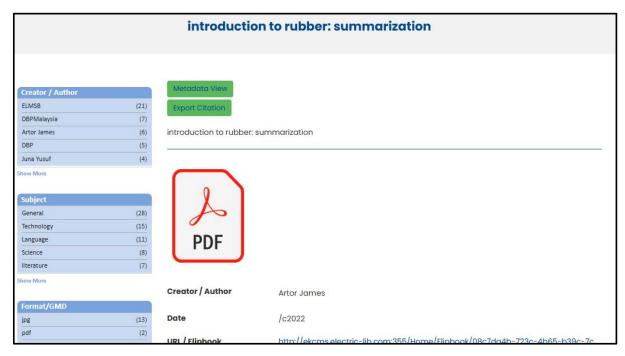




Metadata – for Multimedia content



- 1. List of metadata will be based on keyword search
- 2. Based on search result, still can drill down the result
- 3. To see document details click document title



Document detail





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